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artésan | *Slim 25* ■ ■
LINEAR

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INFORMATION PACK

WELCOME

Thank you for purchasing your Artésan Slim 25 Linear, the most advanced shower tray available. Please retain this 'Information Pack'. It provides useful information for the ongoing maintenance of your tray.

IMPORTANT INFORMATION

BEFORE FITTING

- This product incorporates advanced technology and **MUST be fitted, plumbed and maintained STRICTLY in accordance with the enclosed fitting and plumbing instructions. Failure to do so will lead to restricted water drainage, damage to the tray and invalidate the guarantee.**
- Check the product thoroughly prior to fitting. Unfortunately no claims for imperfections can be made once the tray has been installed.

How to check the tolerance of your shower tray

Figure 1



Level **MUST** be resting on the centre of the tray edge. **NOT** pushed down at one end.

- Your shower tray is handmade from natural products. As such the tray cannot be guaranteed to be level throughout but has been designed to function perfectly within a working tolerance of 5mm. This can be easily checked - **see Figure 1**;

When installing an enclosure on the tray surround, any gaps along the bottom edge will be resolved by running a bead of clear silicon sealant along the outside base edge of the glass/profile (as per glass/enclosure manufacturer's instructions).

Important Information continued below;

What to do if the shower tray has more than 5mm tolerance

Figure 2



Place the tray on wooden blocks (edges) and the tray will revert back to tolerance.

NB. Whilst all trays are inspected during the manufacturing process, in rare cases due to the centre weight load of the stone resin, transport and storage can cause the tray to move slightly out of tolerance. If you have measured your tray and it appears out of tolerance, simply support the tray under each of the long ends for a few hours and the resin memory will revert back to its manufacturing tolerance - **see Figure 2**.

For 'wet room applications' - please refer to section 12 of the enclosed 'Fitting Instructions' and for 'enclosure applications' - please refer to section 13. This will help to minimise water overspill.

- Great care must be taken when removing or cleaning the metal waste cover after removal. It is very strong when located in position but is not designed to be unsupported and may distort.
- The use of materials other than those specified in the enclosed fitting instructions could cause the shower tray to fail/crack and invalidate the guarantee (eg. silicon or tile adhesive are not suitable as they allow flex and movement underneath the tray).
- **ONLY** fit the waste unit supplied. Fitting any other waste **WILL** lead to a reduction of water flow. High water pressure and 'deluge' shower heads can result in water flow rates exceeding the waste unit capacity (approximately 30 litres per minute).

The waste unit has been designed to combine with the shower tray to create very high levels of water flow. Failure to fit the waste unit provided in accordance with the fitting instructions enclosed **WILL** reduce water flow and create drainage problems.

DURING FITTING

- It is recommended that installation should be performed by qualified personnel and in compliance with regulations.
- There should be no movement in any surface supporting the tray (see section 3 in fitting instructions - Wooden floor installation). Any movement should be eliminated by adding noggins between floor joists where necessary, this is particularly important underneath the waste area of the tray. Any movement beneath the tray may cause the tray to crack and will invalidate the guarantee.
- Once connected, the waste should be checked to ensure there are no blockages. This should be done before continuing with tiling and fitting the shower enclosure. **DO NOT over-tighten the waste flange as this could cause the tray or the flange to crack.**
- Ensure that the tray surface is protected by a dust sheet or similar when fitting tiles, enclosure and shower fittings.

IMPORTANT INFORMATION: IT IS ESSENTIAL THAT THE ABOVE RECOMMENDATIONS ARE FOLLOWED. ANY BREACH WILL RESULT IN YOUR WARRANTY BEING INVALIDATED.

FAQ's

Q. Why must my floor boards be properly secured and covered with sand and cement before the tray is fitted?

A. Bedding the tray on sand and cement ensures that the entire base is fully supported and that loads are evenly spread. A fully load bearing floor means that there is no movement under the tray during potential impacts or heavy loads. This will ensure that the tray will not crack even in the most extreme circumstances. Any movement beneath the tray can lead to cracking.

Q. What can cause the tray to overflow with water?

A. - A blocked waste unit (see 'Cleaning and Maintenance' for further information).
- Waste outlet angle which is too shallow impeding the flow of water (see 'Waste Unit Instructions').
- An incorrectly located shower head or shower screen can lead to water spraying beyond the edge of the tray, giving the impression of over flowing (see 'Fitting Instructions' - section 13).
- An obstacle (such as a flannel or sponge) covering or partially covering the waste cover.

Q. Why should I take care to ensure that my shower tray is level?

A. If the tray is not entirely level, it will effect it's ability to drain water and make it more difficult to fit a shower door or screen.

Q. Can I drill a hole in my shower tray?

A. No. This may severely weaken the tray and lead to cracking.

CLEANING & MAINTENANCE

SHOWER TRAY

CLEANING: Clean regularly with a damp cloth or sponge and buff with a soft dry cloth. Occasionally use a **NON ABRASIVE** cleaner to remove stubborn stains and buff with car polish to give a perfect finish. Do not use stiff brushes, scourers or abrasive cleaners. These can damage the surface of the tray.

LIMESCALE: In hard water areas, limescale will mark the surface of the tray. To prevent this use a good quality water softener. Limescale can be removed with an application of automotive T-Cut followed by car polish (always use a soft dry cloth). Please note: constant repetition of this process is not recommended as it will gradually remove the gel coat surface.

HAIR DYES: Some hair dyes contain abrasive chemicals which can damage or mark the surface of the tray. It is essential to rinse all residue dye from the surface of the tray **IMMEDIATELY** after use to prevent damage.

LIGHT SCRATCHES/MARKS: Although the gel coat surface of your tray is extremely hard, it can be marked during showering by sand or other abrasive substances. To remove, apply automotive polish and buff with a soft cloth. More prominent marks or scratches (that have not exposed the resin below the gel coat surface) can be removed by first applying automotive T-Cut.

DEEP SCRATCHES/CHIPS: Sometimes heavy items can be accidentally dropped onto the tray surface exposing the resin beneath. This can be clearly identified as it is dark brown/grey in colour. To repair, firstly examine the area around the impact. If no cracks are detected, ask your retailer/installer for details of the TM25 shower tray repair kit. This consists of everything necessary to complete a satisfactory repair.

RUBBER MATS: These may cause marking on the surface of the tray as they sometimes react with soaps, shampoos, dyes etc. Although not recommended, they may be used providing they are always removed from the tray after showering and the tray surface rinsed down to wash away any residues/fragments of rubber. **DO NOT OBSTRUCT WASTE COVER WITH MAT.**

WASTE UNIT

To access waste unit, simply remove the stainless steel waste cover. The waste unit has been specifically designed to be self cleaning so small and medium sizes items will pass through automatically as part of the normal function of the waste.

Larger items such as hair clips etc., may be too large to pass through the waste and will remain in the top of the unit for easy removal. These items may impede water flow and can lead to a build up of water in the showering area so it is important to regularly check and remove any debris in the waste unit.

50 YEAR GUARANTEE - REGISTRATION FORM

To ensure that your shower tray guarantee is valid, the tray must be fitted in accordance with the manufacturers instructions enclosed. For further information visit www.claygate.co.uk

Name: _____ Address: _____

Postcode: _____ Email: _____ Telephone: _____

Tray Size: _____ Retailer: _____

I confirm that my shower tray has been fitted in accordance with the enclosed instructions and understand that failure to do so will invalidate my guarantee.

Signature: _____ Purchase Date: ____ / ____ / ____

Please sign & return this guarantee within one month of purchase to: Claygate Distribution Limited - Pattenden Lane, Marden, Kent TN12 9QJ